

School Catalog

School Information

Name: Sillers Institute

Address: 41865 Boardwalk Ste 202, Palm Desert, CA 92211

Email: contact@sillersinstitute.com Web address: www.sillersinstitute.com

Office: 760-493-2591 Fax: 760-493-2569

Class Sessions are held at:

Address: 41865 Boardwalk Ste 202, Palm Desert, CA 92211

Email: contact@sillersinstitute.com Web address: www.sillersinstitute.com

Office: 760-493-2591 Fax: 760-493-2569

Any questions a student may have regarding this catalog that have not been satisfactorily answered by the institution may be directed to the Bureau for Private Postsecondary Education at P.O. Box 980818 West Sacramento, CA 95798-0818, (www.bppe.com), (Email: bppe@dca.ca.gov), Phone: (916) 574-8900 or Toll Free (888) 370-7589, Fax (916) 263-1897

A student or any member of the public may file a complaint about this institution with the Bureau for Private Postsecondary Education by calling (888) 370-7589 or Toll Free (916) 574-8900 or by completing a complaint form, which can be obtained on the bureau's Internet Web site (www.bppe.com)

The Office of Student Assistance and Relief is available to support prospective students, current students, or past students of private postsecondary educational institutions in making informed decisions, understanding their rights, and navigating available services and relief options. The office may be reached by calling (888-370-7580) or by visiting (www.osar.bppe.ca.gov).

Beginning and ending dates defining the time period covered by the catalog: December 28, 2025-December 28, 2026.

Sillers Institution is a private institution and is approved to operate by the bureau, and that approval to operate means compliance with state standards as set forth in the CEC and 5, CCR.

Sillers Institute does NOT have a pending petition in bankruptcy, is NOT operating as a debtor in possession, NOR has filed a petition within the preceding five years or has had a petition in bankruptcy filed against it within the preceding five years 2 | Page that resulted in reorganization under Chapter 11 of the United States Bankruptcy Code (11 U.S.C. Sec. 1101 et seq.).

As a prospective student, you are encouraged to review this catalog prior to signing an enrollment agreement. You are also encouraged to review the School Performance Fact Sheet, which must be provided to you prior to signing an enrollment agreement.

Sillers Institute's Missions and Purposes and The Objectives Underlying Each of Its Educational Programs

Our mission at Sillers Institute is to make available and assessable quality education that lead to in-demand jobs. This mission encompasses striving to ensure graduates have the tools, support, and resources they need to achieve employment. In addition, our mission is to continue to forge strategic partnerships that positively impact communities economically and socially.

As educators, we acknowledge that learning is accomplished only when instruction is administered with respect to the learner's manner of understanding. Therefore, it is our ongoing mission to administer curriculum apposite for the retention and application of core concepts to each student.

Objectives

Our objective at Sillers Institute is to assess the needs of each student to strategically formulate a success plan for helping them achieve learning, employment, and life-work balance. Our aim is to ensure that individuals classified as a protected class receive an equal quality of education, equal opportunity, and duty of care thus increasing potential for achieving their goals.

Sillers Institute does not admit students from other countries. No visa services are provided, nor do we vouch for student status.

Language Proficiency Information

Students are expected to have the ability to speak, read, and write in the English language
The Test of English as a Foreign Language (TOEFL) is accepted as documentation of proficiency
Sillers Institute does not provide TOEFL testing
Sillers Institute does not provide English language services, including instruction such as ESL.

Sillers Institute does not provide instruction in languages other than English.

Sillers Institute's policies and practices regarding any form of financial aid, including all consumer information which the institution is required to disclose to the student under any state or federal financial aid program. Sillers Institute qualifies for WIOA federal funding.

Qualifying for WIOA funding

Individual eligibility for enrollment and services is based on Workforce Innovation and Opportunity Act (WIOA) guidance, State of California directives and Riverside County Workforce Development Division policies. Individuals must meet eligibility guidelines to be eligible for services.

Sillers Institute does not award credit for prior experiential learning.

The institution's standards for student achievement

- To ensure that individuals classified as a protected class receive an equal quality of education, equal opportunity, and duty of care thus increasing potential for achieving their goals
- Assess the needs of each student to strategically formulate a success plan for helping them achieve learning, employment, and life-work balance
- Encourage independent research and the pursuit of autonomous learning

- Stimulate a passion for the acquisition of knowledge and skills through experience, study, and instruction
- Support independent thinking and the right to express any opinions without censorship or restraint
- Inspire achievement, self-improvement, knowledge, abilities, mental and moral qualities
- Promote life-long learning through ongoing, voluntary, and self-motivated pursuit of knowledge for personal and professional reasons
- Restore confidence and belief in student talent, skills, and abilities

Description of the facilities and of the types of equipment and materials that will be used for instruction

For students enrolled in any certificate program at Sillers Institute, the school provides a Gateway laptop with internet connection capabilities, AutoCAD 2022, QuickBooks Online, Microsoft Office Suite 2020, Microsoft Project 2020, Google Workspace Online), and free access to library resources. Students also have access to a copy room with copier and scanner, classrooms equipped with chairs, tables, projection screen, internet access, and textbooks. Distance learners must have access to a stable internet connection to access Zoom, email, student portal, and cloud base applications. The equipment used for this program is standard and automatic transmission Class A and B commercial tractors and trailers with a GVWR of 26,001 lbs. each.

Libraries

Sillers Institute provides use of online libraries, study guides, practice exams, and media during pre-scheduled on-site library hours. Available during pre-scheduled library hours are available; reference works, periodicals, monographs, media, and equipment specific to the educational programs offered. Sillers Institute provides library services outside of class instruction by appointment only. Library visits may be scheduled by calling the school Monday-Friday 9:00 AM – 5:00 PM.

The onsite library consists of laptops, internet, learning applications specific to educational programs, online libraries, and staff to assist in research efforts.

List of free online libraries available to students

<https://openlibrary.org>

<https://www.edx.org/learn/business-administration>

<https://books.google.com/>

<https://www.pmi.org/>

<https://quickbooks.intuit.com/learn-support/tutorials?product=QuickBooks%20Online&tutorial=get-started>

<https://support.office.com/en-us/office-training-center>

<https://alison.com/learn-project-management>

<https://learndigital.withgoogle.com/digitalgarage/course/digital-marketing>

<https://university.webflow.com/videos>

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A student or any member of the public may file a complaint about this institution with the Bureau for Private Postsecondary Education by calling (888) 370-7589 or by completing a complaint form, which can be obtained on the bureau's Internet Web site (www.bppe.com)

"NOTICE CONCERNING TRANSFERABILITY OF CREDITS AND CREDENTIALS EARNED AT OUR INSTITUTION

The transferability of credits you earn at Sillers Institute is at the complete discretion of an institution to which you may seek to transfer. Acceptance of the certificate you earn in the educational program is also at the complete discretion of the institution to which you may seek to transfer. If the certificate that you earn at this institution is not accepted at the institution to which you seek to transfer, you may be required to repeat some or all of your coursework at that institution. For this reason, you should make certain that your attendance at this institution will meet your educational goals. This may include contacting an institution to which you may seek to transfer after attending Sillers Institute to determine if your certificate will transfer."

Sillers Institute is not accredited by an accrediting agency recognized by the United States Department of Education. Sillers Institute is unaccredited and does NOT offer an associate, baccalaureate, master's, or doctoral degrees. A student enrolled in an unaccredited institution is not eligible for federal financial aid programs.

SILLERS INSTITUTE IS NOT A DEGREE GRANTING INSTITUTION

Admissions Policies

Sillers Institute does not accept credits earned at other institutions or through challenge examinations and achievement tests. Prospective students must hold a GED, High School Diploma, or pass the Ability-to-Benefit test. The Ability-to-Benefit test is administered and conducted by an outside agency. This course is taught in English; therefore, students must be able to speak, read, and write in the English language. Students must also show a genuine interest in learning the curriculum and have strong intent to complete the program.

Sillers Institute has not entered into an articulation or transfer agreement with any other college or university.

Sillers Institute does not discriminate in its educational programs or activities on the basis of race, color, national or ethnic origin, ancestry, age, religion or religious creed, disability or handicap, sex or gender, gender identity and/or expression (including a transgender identity), sexual orientation, military or veteran status, genetic information, or any other characteristic protected under applicable federal, state or local law.

Requirements for Admission Policies for Programs at Sillers Institute

The following admission policies are applied to **all** programs at Sillers Institute.

- 1.) Must be an adult 18 years or older

2.) Any person seeking admission to Sillers Institute must satisfy one of the following education requirements:

- Possess a High School Diploma
- Possess a high school equivalency diploma
- Receive a passing score on the Ability-to- Benefit exam. The Ability-to-Benefit test is administered and conducted by an outside agency.

3.) Immigrant and non-immigrant international students must meet all College admission policies and provide required documentation such as proof of identification (i.e., photo I.D.); the college can request more than one form of ID, including government-issued IDs.

4.) Complete and submit the Application for Admission. There is no charge for the application.

5.) Declare an area program to study

Readmission after Suspension or Dismissal

- Submit a letter of appeal to contact@sillersinsitute.com requesting consideration for readmission. The letter should include an assessment of lack of previous academic progress, an outline of accomplishments since dismissal, and a specific plan of action for success should readmission be approved. The letter of appeal will be reviewed by College administration.
- Reconcile any balance owed to Sillers Institute through the enrollment services.
- Submit any other missing required documents not provided during previous attendance.

After approval to reapply, students must complete the following:

- Submit a new application.
- Submit any other missing required documents not provided during previous attendance.

Admissions requirements for Ability-to-Benefit students

ATB students must pass the Ability-to-Benefit exam with a passing score. The Ability-to-Benefit test is published by Wonderlic Inc., 400 Lakeview Parkway, Suite 200 Vernon Hills, IL 60061. Their contact number is 877-605-9494. The test consists of (WBST) Verbal Forms VS- 1 & VS-2; Quantitative Forms QS- 1 & QS-2. This test may be taken online or can be taken in the paper and pencil version. The passing scores are verbal-200 and quantitative- 210. This is a general test for English speaking students.

Note: Sillers Institute does not administer the ability-to-benefit exam. The Ability-to-Benefit exam is independently administered and conducted by an outside agency.

Standards for Student Achievement

Each student shall have reliable access to academic resources that exceed the requirements of their educational field of study. Curriculum must align with student goals and achieve the learning objectives for the specific industry in which they are entering. Each student receives a fair opportunity for learning; meaning students have available current tools, equipment, and study materials that meet industry standards. Students must also learn in an environment that is conducive to learning; an environment free from bias, prejudice, and any oppressive behavior that prevents student success. Each student is evaluated using fair behaviors and methodologies when staff assess their academic progress, and each student has the right to receive additional services to help them improve their knowledge, skills, and abilities.

Attendance Policy

Students must attend 100% of program hours without interruption to be eligible for graduation. Tardiness beyond 10 minutes is counted as an absence; no make-up work is permitted.

Dismissal Policy

Any student can be dismissed due to the following: Not attending 100% of consecutive program hours, posing harm to students and staff, bullying, illegal drug use and/or possession on campus grounds, carrying weapons on campus, making verbal and physical threats to students or staff.

Academic Probation Policy

A student may be placed on academic probation by the second day of class if the student's academic performance is consistently below the required 80% passing score of exams. Academic probation means that a student must receive ongoing additional academic support from the school until graduation. Additional support involves tutoring from an instructor or tutor.

Leave of Absence Policy

A student may take a leave of absence due to a medical emergency or for immediate family bereavement. To continue the program, the student must provide reasonable evidence of the claim.

Job Placement Assistance

Sillers Institute provides Job Search Resources, Resume Assistance Resources, Interview Skills/ Help Resources, and Continuing Education Resources. Students can make an appointment with a qualified staff member to assist with these resources.

Sillers Institute does not have transfer or articulation agreements with any other college or university that provides for the transfer of credits earned in the program of instruction.

Student Services

This institution does not provide airport reception services, housing assistance or other services. Further, this institution maintains a focus on the delivery of educational services. Should a student encounter personal problems which interfere with his or her ability to complete coursework, this institution will provide assistance in identifying appropriate professional assistance in the student's local community but does not offer personal counseling assistance.

Sillers Institute does not have dormitory facilities under its control. We do not provide housing.

Sillers Institute has NO responsibility to find or assist a student in finding housing.

Students are encouraged to seek accommodations on their own. The campus is located near residential communities comprised of houses, apartments, condos, and hotels. There is housing available within 25 miles of Sillers Institute. The average estimation of the approximate cost of housing ranges from \$1,250-\$1,400 1bd and \$1,525- \$2,100 2bd. Lower income students may apply for subsidized housing through the Housing Authority of Riverside.

Sillers Institute does not accept credits earned at other institutions or through challenge examinations and achievement tests.

Sillers Institute does not admit students from other countries. No visa services are provided. Sillers Institute will not vouch for student status and any associated charges.

English language proficiency is required of students. (TOEFL) will be accepted. Sillers Institute does not administer the TOEFL exam. Sillers Institute does not provide English language services, including instruction such as ESL.

Policies on student rights, including the procedure for addressing student grievances

Students have the right not to be discriminated against by any agent or organization of Sillers Institute for reasons of age, creed, ethnic or national origin, gender, disability, marital status, political or social affiliation, race, religion, sexual orientation, gender identity, or gender expression, or any other protected class as described by law. Students have the right to express themselves freely on any subject provided they do so in a manner that does not violate the rights of others.

Students have the right to accurate and plainly stated information relating to maintenance of acceptable academic standing, graduation requirements, and individual course objectives and requirements. Students have the right to access and control access to their education records.

Procedure for addressing student grievances

The student must submit in writing to the Chief Academic Officer in person or by post the nature of the grievance. The school has 5 business days to respond. The school may request up to 10 business day to acquired evidence if needed.

What are the steps the institution takes once they receive the grievance from the student?

- The grievance is read by the Chief Academic Officer
- A call is made to the student to determine the nature, cause, and possible resolution of the issue.
- If the school cannot reach the student by phone, a letter and email are sent to the student
- If the student is not satisfied with the resolution, the school will make a second attempt to resolve the matter with the student.
- The school will also make available information where the student can file a complaint with the Bureau at any time.

Contact for addressing grievances:

Sillers Institute
Chief Academic Officer
41865 Boardwalk Ste 202
Palm Desert, CA 92211
contact@sillersinstitute.com

Policies on the retention of student records

Sillers Institute **permanently** maintains for each student who is enrolled in an educational program at Sillers Institute the following records:

1. Verification of high school completion or equivalency or other documentation establishing the student's ability to do college level work, such as successful completion of an Ability-to-Benefit test
2. Personal information regarding a student's age, gender, and ethnicity if that information has been voluntarily supplied by the student
3. Copies of all documents signed by the student, including contracts, instruments of indebtedness, and documents relating to financial aid
4. Records of the dates of enrollment and, if applicable, withdrawal from the institution, leaves of absence, and graduation
5. A transcript showing all of the following: The courses or other educational programs that were completed, or were attempted but not completed, and the dates of completion or withdrawal
6. Name, address, e-mail address, and telephone number
7. The certificate granted and the date on which that certificate was granted
8. The courses and units on which the certificate or was based
9. The grades earned by the student in each of those courses
10. Student projects submitted by students
11. A copy of documents relating to student financial aid that are required to be maintained by law or by a loan guarantee agency
13. Documents showing the total amount of money received from or on behalf of the student and the date or dates on which the money was received
14. Document specifying the amount of a refund, including the amount refunded for tuition and the amount for other itemized charges, the method of calculating the refund, the date the refund was made, and the name and address of the person or entity to which the refund was sent.
15. Copies of any official advisory notices or warnings regarding the student's progress; and complaints received from the student.

Sillers Institute shall maintain transcripts permanently.

The education programs listed below do not require licensure in this state.

Sillers Institute Graduation Requirements for the Following Programs

Business Administration

Network Security

Accounting & Finance

Web Development & Digital Marketing

Construction Technology

ELDT

Successful course completion at Sillers Institute depends on routinely following the instruction and guidelines provided in the course syllabus. The student's responsibility is to check and become familiar with the course syllabus and requirements at the beginning of each course.

Each lesson will include a lesson review quiz. Students will successfully complete this course by mastering all learning outcomes with 80% or higher overall grade. Students must demonstrate mastery of content at levels of 80% or higher on quizzes and final exams.

Sillers Institute considers a grade of B, which is equal to 80%, as the minimum passing grade for all programs. The practical behind-the-wheel portion of the ELDT program is graded on a Pass/Fail basis. A

grade of C or lower is not considered a passing grade for any course. If the student receives a grade of C or lower for any course, this failed course must be repeated for the student to graduate. Only the grade of the repeated course will be used to calculate the student's cumulative grade point average for graduation, but both the original and repeated courses grades will appear on the student's official transcript. A student may not repeat a failed course more than two times. If a student fails a course three times, he/she will be dismissed from the program.

This course final grade will be based on the following actions and deliverables.

- Quality of assignments
- Sufficient participation and feedback in class discussion
- Performance on quizzes, and exams

Letter Grade Assignment

Sillers Institute awards letter grades in recognition of academic achievements in each course. Grades are based upon formative and summative assessments in addition to the instructor's academic judgment if the student has demonstrated a specified level of performance based on objective and subjective evaluations. Students are graded according to their individual activities in the course.

Description	Points
Class participation	15
Review Quizzes	15
Weekly Assignments	30
Final exam and course project	40
Total Points Possible	100

Letter Grade	Percentage	Performance
A	93-100%	Excellent Work
A-	90-92%	Nearly Excellent Work
B+	87-89%	Very Good Work
B	83-86%	Good Work
B-	80-82%	Mostly Good Work
C	77-79%	Poor Work/ Not Accepted

Graded Feedback

Letter grades and instructor feedback are posted within 48 hours of submitted assignments.

Distant Learners

Distance education is completely synchronous. All online programs are conducted in real time. Students go through the learning path together, accompanied by their instructor who is able to provide support while students are completing tasks and activities. To access classes, students log on to their student portal using an assigned username and password. Zoom is the meeting software used to meet with instructors and accessed from within the student portal. Instructors lead students through the learning modules structured within the student portal.

To be eligible for program completion status, students must complete 100% number of program hours. Attendance policies stated in this school catalog apply to on campus and distance education learners.

Assignments are instructor led and submitted by the student at the close of lecture. Instructors remain online in the learning platform during quizzes, midterms, and finals to answer students' questions. Distance learners must have access to a stable internet connection to access Zoom, email, student portal, and cloud base applications.

All school policies pertaining to admission, attendance, withdrawals, leave of absence, grievances, academic probation, dismissal, student services, and successful completion of programs apply to remote and on campus students.

Program Descriptions

Entry Level Driver Training A

The ELDT program requires licensure in this state.

Sillers Institute is an FMCSA-listed training provider.

Students working towards their CDL must test with the Department of Motor Vehicles to receive their commercial permit and commercial driver's license. Prior to enrollment, students must complete a DOT physical, have a current class C driver's license, and obtain an H-6 driving record printout from the DMV. It is at the DMV's discretion if a CDL will be granted after review of the applicant's driving record. Sillers Institute will advise prospective students if they are a good candidate for the CDL program before enrolling based on the knowledge we have pertaining to DMV rules and regulations. Sillers Institute encourages prospective students to ask a DMV agent if they will be a good candidate to attend a CDL training program based on their driving record. If a prospective student plans to obtain a Hazmat endorsement, a TSA assessment must be conducted by the TSA.

"Detail for CIP Code 49.0205

Title: Truck and Bus Driver/Commercial Vehicle Operation."

Definition: A program that prepares individuals to apply technical knowledge and skills to drive trucks and buses, delivery vehicles, for-hire vehicles and other commercial vehicles, or to instruct commercial vehicle operators. Includes instruction in operating gas, diesel, or electrically powered vehicles; loading and unloading cargo or passengers; reporting delays or accidents on the road; verifying load against shipping papers; arranging transportation for personnel; and keeping records of receipts and fares.

Software

Students are assigned an online student portal that contains modules and quizzes to complete

Required courses: There are not pre-requisites or courses that need to be taken prior to taking the ELDT program.

Final tests or examinations: A final exam is administered on the last day of class.

Certification Exam Information: Both the Learner's Permit exam and Commercial Driver's License (CDL) behind-the-wheel certifying/licensing exam are administered by the California DMV. The learner's permit fees are included in the cost of the program. See program cost breakdown below.

Required internships or externships: There are no Required internships or externships.

Total number of credit hours required for completion: 150 Hours, comprised of 120 theory hours and 30 behind-the-wheel practical training hours.

Employment and wage percentile for SOC 53-3032.00, Heavy and Tractor-Trailer Truck Drivers:

<https://www.onetcodeconnector.org/ccreport/53-3032.00>

Program cost breakdown and an estimated schedule of total charges for the entire educational program

Total Program Costs	\$ 7,988
Tuition/Fee	\$ 7,695
STRF (<i>\$0 per \$1000 institutional charges</i>)	\$ 0
Books and Learning Materials	\$ 85
Other Costs: DMV Application (\$98) and DOT Physical (\$110)	\$ 208

Entry Level Driver Training B

The ELDT program requires licensure in this state.

Sillers Institute is an FMCSA-listed training provider.

Students working towards their CDL must test with the Department of Motor Vehicles to receive their commercial permit and commercial driver's license. Prior to enrollment, students must complete a DOT physical, have a current class C driver's license, and obtain an H-6 driving record printout from the DMV. It is at the DMV's discretion if a CDL will be granted after review of the applicant's driving record. Sillers Institute will advise prospective students if they are a good candidate for the CDL program before enrolling based on the knowledge we have pertaining to DMV rules and regulations. Sillers Institute encourages prospective students to ask a DMV agent if they will be a good candidate to attend a CDL training program based on their driving record. If a prospective student plans to obtain a Hazmat endorsement, a TSA assessment must be conducted by the TSA.

"Detail for CIP Code 49.0205

Title: Truck and Bus Driver/Commercial Vehicle Operation."

Definition: A program that prepares individuals to apply technical knowledge and skills to drive trucks and buses, delivery vehicles, for-hire vehicles and other commercial vehicles, or to instruct commercial vehicle operators. Includes instruction in operating gas, diesel, or electrically powered vehicles; loading and unloading cargo or passengers; reporting delays or accidents on the road; verifying load against shipping papers; arranging transportation for personnel; and keeping records of receipts and fares.

Software

Students are assigned an online student portal that contains modules and quizzes to complete

Required courses: There are not pre-requisites or courses that need to be taken prior to taking the ELDT program.

Final tests or examinations: A final exam is administered on the last day of class.

Certification Exam Information: Both the Learner's Permit exam and Commercial Driver's License (CDL) behind-the-wheel certifying/licensing exam are administered by the California DMV. The learner's permit fees are included in the cost of the program. See program cost breakdown below.

Required internships or externships: There are no Required internships or externships.

Total number of credit hours required for completion: 150 Hours, comprised of 120 theory hours and 30 behind-the-wheel practical training hours.

Employment and wage percentile for SOC 53-3032.00, Heavy and Tractor-Trailer Truck Drivers:
<https://www.onetcodeconnector.org/ccreport/53-3032.00>

Program cost breakdown and an estimated schedule of total charges for the entire educational program

Total Program Costs	\$ 7,968
Tuition/Fee	\$ 7,695
v7.25.25	

STRF (\$0 per \$1000 institutional charges)	\$ 0
Books and Learning Materials	\$ 65
Other Costs: DMV Application (\$98) and DOT Physical (\$110)	\$ 208

Web Development and Digital Marketing:

Format: Hybrid

Format: In person

The Web Development & Digital Marketing program is designed to teach students the core concepts and applications of Web Development & Digital Marketing based on current industry practices. In the Web Development & Digital Marketing program, students perform hands-on functions as a team utilizing examples that simulate actual Web Development and Digital Marketing teams in a corporate scenario. Instruction includes: Design principles used when creating web pages -HTML and CSS and how are they different from each other - Criteria for evaluating the quality of websites - Basic Site Evaluation - Color Theory - Web Standards - Planning a Website and Creating Pages - Basics of HTML coding - Pre-Coding - Basic HTML Markup - HTML Lists - Creating Links - Creating a Data Table - HTML Video Introduction to Cascading Style Sheets - Color in CSS - Typography in CSS - The Box Model in CSS - The Role of ID and Class in CSS - Page Layout Techniques Introduction to Web Graphics - Creating a Web Photo Album - Creating a Button - Creating a Web Page Banner - Overview of Scripting on the Web - JavaScript Basic Features of Web Authoring Software - Publishing on the Web.

Software

Students learn Adobe Dreamweaver to build and publish web pages that support HTML, CSS, and JavaScript.

Required courses: There are not pre-requisites or courses that need to be take prior to taking Web Development & Digital Marketing

Final tests or examinations: A final exam is administered on the last day of class

Certification Exam Information: Adobe Certified Professional in Dreamweaver is a proctored exam. A proctored exam is an exam in which there is a person present to monitor and supervise students during the exam. These proctors will usually authenticate students' IDs, keep track of time, and watch students to make sure that they are following test guidelines and instructions. The exam and proctor fees are included in the cost of the program. See program cost breakdown below.

Required internships or externships: There are no Required internships or externships.

Total number of credit hours required for completion: 80 Hours.

Employment and wage percentile for SOC 15-1254, Web Developers :

<https://www.onetonline.org/link/summary/15-1254.00>

Program cost breakdown and an estimated schedule of total charges for the entire educational program

Tuition: \$6,480.40

Laptop: \$600

Software: \$530

Exam and proctor fees: \$409.60

STRF: \$0.00

Total program costs: \$8000

Business Administration: The Business Administration program is designed to teach students the core concepts and applications of Business Administration based on current industry practices. In the

Business Administration program, students will perform hands-on functions utilizing examples that simulate actual business administration operations.

Students learn the fundamentals of critical thinking, analyzing, evaluation, synthesizing information, empirical and quantitative calculation, social responsibility, business law, partnerships, business resourcing, and logistics.

Software

Students learn QuickBooks to perform business and financial management duties such as, inventory, payroll, tax filing, invoicing, bank account tracking and reconciliation, expense management, budgeting, payment processing, and accounts receivable and accounts payable management.

Required courses: There are not pre-requisites or courses that need to be take prior to taking Business Administration

Final tests or examinations: A final exam is administered on the last day of class

Required internships or externships: There are no Required internships or externships

Total number of clock hours required for completion: 80 Hours.

Certification Exam Information: QuickBooks Certified User is a proctored exam. A proctored exam is an exam in which there is a person present to monitor and supervise students during the exam. These proctors will usually authenticate students' IDs, keep track of time, and watch students to make sure that they are following test guidelines and instructions. The exam and proctor fees are included in the cost of the program. See program cost breakdown below.

Percentile wage estimates for this occupation for SOC 43-9199, Office and Administrative Support Workers: <https://www.onetonline.org/link/summary/43-9199.00>

Program cost breakdown and an estimated schedule of total charges for the entire educational program

Tuition: \$6,522.51

Laptop: \$600

Software: \$498.49

Exam and proctor fees: \$379.

STRF: \$0.00

Total program costs: \$8000

Accounting and Finance: The Accounting & Finance program is designed to teach students the core concepts and applications of Accounting & Finance based on current industry practices. In the Accounting & Finance program, students perform hands-on functions utilizing examples that simulate actual Accounting & Finance operations. Students learn to prepare accurately an organization's financial position through the use of financial statements, balance sheets, and cash flow projections, record payments, code invoices, set up accounts payable and receivable system, reconcile cash accounts, and learn cash verses accrual-based accounting.

Software

Students learn QuickBooks to perform business and financial management duties such as, inventory, payroll, tax filing, invoicing, bank account tracking and reconciliation, expense management, budgeting, payment processing, and accounts receivable and accounts payable management.

Required courses: There are not pre-requisites or courses that need to be take prior to taking Accounting &Finance

Final tests or examinations: A final exam is administered on the last day of class

Certification Exam Information: QuickBooks Certified User is a proctored exam. A proctored exam is an exam in which there is a person present to monitor and supervise students during the exam. These proctors will usually authenticate students' IDs, keep track of time, and watch students to make sure that they are following test guidelines and instructions. The exam and proctor fees are included in the cost of the program. See program cost breakdown below.

Required internships or externships: There are no Required internships or externships

Total number of clock hours required for completion: 80 Hours

Percentile wage estimates for this occupation SOC 43-3031, Bookkeeping, Accounting, and Auditing

Clerks: <https://www.onetonline.org/link/summary/43-3031.00>

Program cost breakdown and an estimated schedule of total charges for the entire educational program

Tuition: \$6,522.51

Laptop: \$600

Software: \$498.49

Exam and proctor fees: \$379.

STRF: \$0.00

Total program costs: \$8000

Network Security: The security network program is designed to teach students the core concepts and applications of network security based on current industry uses. In the network security program, students perform hands-on functions utilizing examples that simulate actual network security operations. Students learn security controls, strategies for securing programs, preventing viruses and other malicious code, identifying security flaws in networks, internet security, terminology, internal and external security protocols, and identifying levels of risk and risk mitigation.

Software

Students practice security scenarios in CertMaster, is a knowledge assessment and certification training companion tool to help gain knowledge and prepare for passing the CompTIA exam. Students also work in CompTIA Labs to solve real-world problems in a simulated environment.

Required courses: There are not pre-requisites or courses that need to be take prior to taking Network Security

Final tests or examinations: A final exam is administered on the last day of class.

Certification Exam Information: CompTIA ITF+ is a proctored exam. A proctored exam is an exam in which there is a person present to monitor and supervise students during the exam. These proctors will usually authenticate students' IDs, keep track of time, and watch students to make sure that they are following test guidelines and instructions. The exam and proctor fees are included in the cost of the program. See program cost breakdown below.

Required internships or externships: There are no Required internships or externships

Total number of clock hours required for completion: 80 Hours

Percentile wage estimates for this occupation SOC 15-1232, Computer User Support Specialists:

<https://www.onetonline.org/link/summary/15-1232.00>

Program cost breakdown and an estimated schedule of total charges for the entire educational program

Tuition: \$6,523

Laptop: \$600

Software: \$577

Exam and proctor fees: \$300

STRF: \$0.00

Total program costs: \$8000

Construction Technology: Introduction to Construction Technology is an instructional program that prepares individuals for employment or continued education in the occupations of Construction related industries. Construction Technology I is a basic course teaching fundamental of safety, tools, construction math, understanding blueprints, and basic carpentry, electrical, masonry, and plumbing skills. Coursework introduces fundamental construction management concepts including the roles and responsibilities of project stakeholders, project delivery systems, contract types, estimating, scheduling, safety quality control, cost management, trade coordination and documentation of the work.

Construction Technology is a theory-based program. In theory-based learning, students study a principle or idea on which the practice of an activity is based, and then they apply it through class exercises and activities.

Software

Students work in AutoCAD, a commercial computer-aided design and drafting software application to create precise 2D and 3D drawings and models, as well as electrical diagrams, and construction drawings.

Required courses: There are no pre-requisites or courses that need to be take prior to taking Construction Technology.

Final tests or examinations: A final exam is administered on the last day of class

Certification Exam Information: Autodesk Certified User is a proctored exam. A proctored exam is an exam in which there is a person present to monitor and supervise students during the exam. These proctors will usually authenticate students' IDs, keep track of time, and watch students to make sure that they are following test guidelines and instructions. The exam and proctor fees are included in the cost of the program. See program cost breakdown below.

Certification Exam Information: OSHA 30-Hour Construction Safety Certification (OSHA Outreach Completion Card). Students work with their outreach trainer for 30 hours to prepare them to take the OSHA 30 exam. This is not a proctored exam and is administered through the Sillers Institute. The exam fee is included in the cost of the program. See program cost breakdown below.

Required internships or externships: There are no Required internships or externships.

Total number of clock hours required for completion: 318 Hours.

Program cost breakdown and an estimated schedule of total charges for the entire educational program

Tuition: \$6,520

Laptop: \$600

Software: \$580

Exam and proctor fees: \$300

STRF: \$0.00

Total program costs: \$8,000

Non-institutional charges \$0

FULL-TIME STUDENTS

Program	Approximate Duration	Total Program Cost
Accounting and Finance	20 days (80 hrs.)	\$ 8,000
Network Security	40 days (80 hrs.)	\$ 8,000
Web Development & Digital Marketing	40 days (80 hrs.)	\$ 8,000
Business Administration	40 days (80 hrs.)	\$8,000
Construction Technology	40 days (318 hrs.)	\$8,000
EDLT (Entry Level Driver Training)	(150 hours)	\$7,988

PART-TIME STUDENTS

Program	Approximate Duration	Total Program Cost
Accounting and Finance	40 days (80 hrs.)	\$ 8,000
Network Security	40 days (80 hrs.)	\$ 8,000
Web Development & Digital Marketing	40 days (80 hrs.)	\$ 8,000
Business Administration	40 days (80 hrs.)	\$8,000
Construction Technology	80 days (318 hrs.)	\$8,000
ELDT (Entry Level Driver Training)	(150 hrs.)	\$7,988

Student Tuition Recovery Fund

“The State of California established the Student Tuition Recovery Fund (STRF) to relieve or mitigate economic loss suffered by a student in an educational program at a qualifying institution, who is or was a California resident while enrolled, or was enrolled in a residency program, if the student enrolled in the institution, prepaid tuition, and suffered an economic loss. Unless relieved of the obligation to do so, you must pay the state-imposed assessment for the STRF, or it must be paid on your behalf, if you are a student in an educational program, who is a California resident, or are enrolled in a residency program, and prepay all or part of your tuition.

You are not eligible for protection from the STRF and you are not required to pay the STRF assessment, if you are not a California resident, or are not enrolled in a residency program.”

“It is important that you keep copies of your enrollment agreement, financial aid documents, receipts, or any other information that documents the amount paid to the school. Questions regarding the STRF may be directed to the Bureau for Private Postsecondary Education, 1747 North Market Blvd., Suite 225, Sacramento, California, 95834, (916) 574-8900 or (888) 370-7589.

To be eligible for STRF, you must be a California resident or are enrolled in a residency program, prepaid tuition, paid or deemed to have paid the STRF assessment, and suffered an economic loss as a result of any of the following:

1. The institution, a location of the institution, or an educational program offered by the institution was closed or discontinued, and you did not choose to participate in a teach-out plan approved by the Bureau or did not complete a chosen teach-out plan approved by the Bureau.
2. You were enrolled at an institution or a location of the institution within the 120-day period before the closure of the institution or location of the institution or were enrolled in an educational program within the 120-day period before the program was discontinued.
3. You were enrolled at an institution or a location of the institution more than 120 days before the closure of the institution or location of the institution, in an educational program offered by the institution as to which the Bureau determined there was a significant decline in the quality or value of the program more than 120 days before closure.
4. The institution has been ordered to pay a refund by the Bureau but has failed to do so.
5. The institution has failed to pay or reimburse loan proceeds under a federal student loan program as required by law or has failed to pay or reimburse proceeds received by the institution in excess of tuition and other costs.
6. You have been awarded restitution, a refund, or other monetary award by an arbitrator or court, based on a violation of this chapter by an institution or representative of an institution, but have been unable to collect the award from the institution.
7. You sought legal counsel that resulted in the cancellation of one or more of your student loans and have an invoice for services rendered and evidence of the cancellation of the student loan or loans.

To qualify for STRF reimbursement, the application must be received within four (4) years from the date of the action or event that made the student eligible for recovery from STRF. A student whose loan is revived by a loan holder or debt collector after a period of non-collection may, at any time, file a written application for recovery from STRF for the debt that would have otherwise been eligible for recovery. If it has been more than four (4) years since the action or event that made the student eligible, the student must have filed a written application for recovery within the original four (4) year period, unless the period has been extended by another act of law.

However, no claim can be paid to any student without a social security number or a taxpayer identification number.”

It is a state requirement that a student who pays his or her tuition is required to pay a state-imposed assessment for the Student Tuition Recovery Fund.

The Student Tuition Recovery Fund (STRF) is a fund administered by the Bureau for Private Postsecondary Education (Bureau) that relieves or mitigates economic loss suffered by a student while enrolled in a qualifying institution. To file a complaint contact:

Bureau for Private Postsecondary Education at P.O. Box 980818 West Sacramento, CA 95798-0818, (www.bppe.com), (Email: bppe@dca.ca.gov), Phone (916) 574-8900 or Toll Free (888) 370-7589, Fax (916) 263-1897

“REFUND POLICY”

What follows is the sole refund policy for this institution. No other refund policy shall be enforced other than this policy, as specified in our institutional catalog and enrollment agreement.

Timing and Documentation of Refunds

This institution shall refund any credit balance on the student's account within 45 days after the date of the student's cancellation of, completion of, or withdrawal from, the educational program in which the student was enrolled. This institution shall provide the student with documentation specifying the amount of a refund, the method of calculating the refund, the date the refund was made, and the name and address of the person or entity to which the refund was sent, as well as the payment method of refund (check, cash, ACH transfer, Zelle, etc.).

How Refunds are Calculated in the Event of a Cancellation

If a student cancels their enrollment according to the Cancellation Policy, this institution shall refund 100 percent of the amount paid for institutional charges, less a reasonable deposit or application fee, not to exceed two hundred fifty dollars (\$250), as specified in the catalog and enrollment agreement. Any fees collected related to the Student Tuition Recovery Fund shall be refunded. Any fees collected for educational materials otherwise noted as non-refundable shall also be refunded.

How Refunds are Calculated in the Event of a Withdrawal

A pro rata refund pursuant to section 94919(c) or 94920(d) or 94927 of the Code shall be no less than the total amount owed by the student for the portion of the educational program provided subtracted from the amount paid by the student, calculated as follows:

{A) The amount of the refund owed to the student equals the total charges paid by the student, minus the daily or hourly tuition charge for the program (total institutional charge minus any non-refundable charges, divided by the number of days or hours in the program), multiplied by the number of days or hours the student attended prior to withdrawal, and minus any non-refundable charges. Any hours or days prior to the student's last day of attendance for which the student was scheduled to attend but was absent shall be included in the calculation of days or hours attended.

All amounts that the student has paid shall be subject to a pro rata refund unless the enrollment agreement and the refund policy outlined in the catalog specify a nonrefundable deposit or application fee, not to exceed two hundred fifty dollars (\$250), or non-refundable amounts paid for educational materials, or both. This institution does charge both a non-refundable deposit as well as non-refundable amounts paid for educational materials; these amounts are specified in our Charges and Fees section in the catalog and on the student's enrollment agreement. Please refer to the Fees section of the catalog and the enrollment agreement for an itemization of charges that are non-refundable as part of a pro rata refund, as well as a description of the conditions under which those items may or may not be refundable (for example only: fees for hard-copy textbooks could be deemed refundable on a case-by-case basis if the materials are returned in a reuseable and unsullied state).

Refunds to 3rd Parties, as applicable

If a refund is made to a third party on behalf of a student who has cancelled or withdrawn from their enrollment in an educational program, the institution shall provide the student, within 45 calendar days after the date of cancellation or withdrawal, a written notice, as described in section 71920(b)(10), in hard-copy or electronic format, itemizing the amount refunded to each third party, the name of the third party, and the date of each refund, as applicable.

Refunds of Payments Collected and Payable to 3rd Party Entities, as applicable

If this institution has collected money from, or on behalf of, a student for transmittal on the student's behalf to a third party for a bond, library usage, or fees for a license, application, or examination and the institution has not paid the money to the third party or has not yet been billed or invoiced by the third party at the time of the student's cancellation or withdrawal, the institution shall refund the money to the student within 45 calendar days of the student's cancellation or withdrawal.

If the student has received federal student financial aid funds, the student is entitled to a refund of moneys not paid from federal student financial aid program funds. **NOTE: Payments to STRF are non-refundable.**

Insert GI Bill 100% pro rata statement

Students utilizing GI Bill funding are entitled to a 100% pro-rata refund.

Refunds are calculated as follows: Total tuition divided by the number of days completed.

Example:

Tuition: \$6,500

Daily cost of program: \$108.33

Number of days completed: 10

Cost of completing 10 day: \$1,083.30

Refund: \$5,416.70

22.) DEFAULT ON A FEDERAL OR STATE LOAN

If the student is eligible for a loan guaranteed by the federal or state government and the student defaults on the loan, both of the following may occur:

- a. The federal or state government or a loan guarantee agency may take action against the student, including applying any income tax refund to which the person is entitled to reduce the balance owed on the loan, and or;
- b. The student may not be eligible for any other federal student financial aid at another institution or other government assistance until the loan is repaid.

If the student has received federal student financial aid funds, the student is entitled to a refund of money not paid from federal student financial aid program funds. To cancel the enrollment agreement, withdraw, and receive a refund, the student must submit in writing a request to the Chief Academic Officer and submit it in person or by post by the student. If the student obtains a loan to pay for an educational program, the student will have the responsibility to repay the full amount of the loan plus interest, less the amount of any refund.

The institution shall also refund 100 percent of the amount paid for institutional charges, less reasonable deposit or application fee not to exceed two hundred fifty dollars (\$250), if notice of cancellation is made through attendance at the first class session, or the notice of cancellation is made through attendance at the first class session, or the seventh day after enrollment, whichever is later.

If the student is eligible for a loan guaranteed by the federal or state government and the student defaults on the loan, both of the following may occur: (1) The federal or state government or a loan guarantee

agency may take action against the student, including applying any income tax refund to which the person is entitled to reduce the balance owed on the loan. (2) The student may not be eligible for any other federal student financial aid at another institution or other government assistance until the loan is repaid.

If a student obtains a loan to pay for an educational program, the student will have to repay the full amount of the loan plus interest, less the amount of any refund, and that, if the student receives federal student financial aid funds, the student is entitled to a refund of the money not paid from federal financial aid funds.

Students at Sillers Institute are not eligible for federal student loans. This institution does not meet the U.S. Department of Education criteria that would allow its students to participate in federal student aid programs.

“STUDENTS RIGHT TO CANCEL”

The student shall have the right to cancel the agreement and receive a full refund pursuant to section 71750 through attendance at the first class session, or the seventh day after enrollment, whichever is later. Cancellation is effective on the date written notice of cancellation is sent by email to Erma Trent, contact@sillersinstitute.com Written notices may also be delivered in person to Erma Trent, or mailed to the school’s administrative office, care of Erma Trent at 41865 Boardwalk Ste 202, Palm Desert, CA 92211. Notice of cancellation must be in writing. If a student provides a verbal cancellation in person or over the phone, the institution shall send a follow-up written notice via email to the student affirming their verbal cancellation and the date the verbal cancellation was made.

All records pertaining to the student’s cancellation and refund issuance will be retained in the student’s file, and the student will be added to the institution’s cancellation log records, to include the student’s name, address, telephone number, personal email address, date of cancellation and refund amount.

Withdrawal Policy

Withdrawals Initiated by the Student

A withdrawal for the current period of attendance may be effectuated by the student’s written notice sent by email to Erma Trent at contact@sillersinstitute.com. Written notices may also be delivered in person to Erma Trent, or mailed to the school’s administrative office, care of Erma Trent, at 41865 Boardwalk Ste 202 Palm Desert, CA 92211. Notice of withdrawal must be in writing. If a student provides a verbal withdrawal notice in person or over the phone, the institution shall send a follow-up written notice via email to the student affirming their verbal withdrawal and the date the verbal withdrawal was made. The effective date of the student’s withdrawal shall be the date it is received by the institution.

Withdrawals Initiated by the Institution

Withdrawal for the current period of attendance may also be brought about by the student’s conduct or lack of attendance. This is referred to as an “administrative withdrawal” and will be effectuated by the institution’s written notice to the student, which is to include the reasons for administrative withdrawal and the effective date of the administrative withdrawal. For students who are administratively withdrawn

due to lack of attendance, the effective date of the administrative withdrawal shall be the student's last date of attendance.

Students attending programs at our institution may be administratively withdrawn for the following reasons:

- Not following the instructor's safety recommendations as instructed
- Performance behind the wheel poses a safety threat to the public
- Student does not appear to understand when instructed how to operate controls of the vehicle safely
- Not well rested to drive
- Being under the influence of drugs or alcohol or exhibiting similar behavior
- Being absent for more than seven (7) consecutive calendar days with no communication with the school to excuse the absences or otherwise seek to arrange a leave of absence
- As the result of an investigation of plagiarism and cheating in which it was concluded the student did commit such actions
- Disruptive and/or offensive and inappropriate behavior in class or outside of class to fellow classmates and/or faculty and staff

All records pertaining to the student's withdrawal and refund issuance will be retained in the student's file, and the student will be added to the institution's withdrawal log records, to include the student's name, address, telephone number, personal email address, date of withdrawal and refund amount.

LEAVE OF ABSENCE

Sillers Institute may grant, on a limited basis, a leave of absence to students when the student is experiencing extenuating circumstances that prevent attendance and/or challenge academic success. These circumstances may include: Medical emergencies, family emergencies and other exceptional personal circumstances. The University reserves the right to request supporting documentation from relevant authorities.

A request for a leave of absence must be made in writing, and be emailed to contact@sillersinsitute.com or mailed, or hand delivered to the academic officer at i41865 Boardwalk Ste 202 Palm Desert, CA 92211 and include the following items:

- Student's full name (First and last name)
- Student ID
- Program name and registered courses
- Reason for the request
- Date of requested leave and the date of return

A leave of absence may only be from the first day of the following term, and students cannot return from a leave of absence in the middle of a term. Students who fail to return to class by the end of their leave of absence will be withdrawn from Sillers Institute. Students granted a leave of absence when on academic probation will return to their studies with the same status.

The time granted for a student's leave of absence will not count against the total time allowed for the program completion. Student Affairs will decide whether or not to grant the student's request for a leave

of absence after investigating the request, the supporting documents and the student's academic history. Sillers Institute decision to grant or refuse a request for a leave of absence will be final and binding.

Sillers Institute Faculty

Instructor: Erma Trent CEO & CAO

Subjects: Network Security

Qualifications: Master of Science in Information Technology and Bachelor of Science in Technical Management

Industries: Business, Non-profit, Data Analysis

Instructor: Orlando Pastore

Subjects: Accounting and Finance, Microsoft Excel, Microsoft Office 365, Business Administration, Project Management.

Qualifications: Master of Public Administration and Bachelor of History

Industries: Business, Accounting, Non-profit, Academia

Instructor: Brandon Adamek

Subjects: Web Design and Digital Marketing

Qualifications: Bachelor of Science in Computer Networks and Cyber Security

Industries: Media, Web Development, Digital Marketing, Programming, Network Security

Instructor: Orlando Pastore

Subjects: QuickBooks, Microsoft Office, Microsoft Excel, Accounting and Finance, Business Administration

Qualifications: Master's in accounting, QuickBooks Pro Certified

Industries: Accounting, Academia, Technical Writing, Business

Brandon Adamek

Subjects: Network Security

Qualifications: Bachelor of Science in Computer Networks and Cyber Security

Industries: Network and Systems Administration, Systems Security Operations, Web Development

Kurt Pearson

Subject: Construction Technology

Qualifications: California Licensed General Contractor Lic. # 563636

45 years of labor management and general construction industry experience

Bachelor's degree in business administration

Dominique Odell

Qualifications: OHSA Outreach Trainer

Industry Experience: 10 years

Languages: English

ELDT Class A and Class B Trainings

Instructors: Tracie Esslinger & Alex Ybarra

Industry Experience: 15+ years

Languages: English and Spanish

I acknowledge that I have received a copy of the Sillers Institute official school catalog

Student Signature: _____

Staff Signature: _____

Date: _____